

"Capacity Building and Strengthening Institutional Arrangement"

Workshop: Capacity Building for EEAA Training Department

Specific Training Needs' Assessments

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1.Introduction

What is the training needs' assessment (TNA)?



The training needs' assessment is a survey to define the 'state of the art' of trainees knowledge, in order to identify specific training initiatives for them comparing the level of competencies of trainees and what kind of professional knowledge they want to achieve.

Through the training needs assessment it is possible to identify specific training requirements of trainees in order define training programs.



2.The training needs' assessment phase according to quality theories (I)

Principal phases of TNA

Definition of the field to investigate (example:possible participants to environmental training activities)



Choice of the methodology (example: questionnaire)



Collected-analysis of data and classification of requirements of the trainees



Identification and planning of possible training solutions (example: startup of an environmental training program)



2.The training needs' assessment phase according to quality theories (II)

What are the main purposes of TNA?

to collect data about trainees attending training courses, such as: age, working position, experiences, professional qualifications, etc

to define and to specify the professional competences needed by trainees, or objects of a training activities, in terms of skills and competencies



2.The training needs' assessment phase according to quality theories (III)

What are the main purposes of TNA?

- to define the subjects of the training program (example: specific environmental issues)
- To identify the specific trainees' groups composition for the training activities
- to select type and level of training to be provided according to trainees experiences and knowledge
- To involve trainers and tutors



2.The training needs' assessment phase according to quality theories (IV)

What are the main purposes of TNA?



- to choice the training methodologies (lessons, case-studies, stories telling, outdoor training. etc.) according to training requirements previously defined
- to choice appropriate evaluation methodologies



3.The training needs' assessment in environmental capacity building (I)

The TNA results are important to environmental capacity building design



- to identify and to strengthen the professional figures employed in specific environmental protection field and their knowledge
- to collect data about previously environmental capacity building initiatives carried out in specific environmental fields;
- to define the environmental protection issues or skills that have to be trained with priority
- to finalise training program to quality achievements of scientific and technical knowledge



3.The training needs' assessment in environmental capacity building (II)

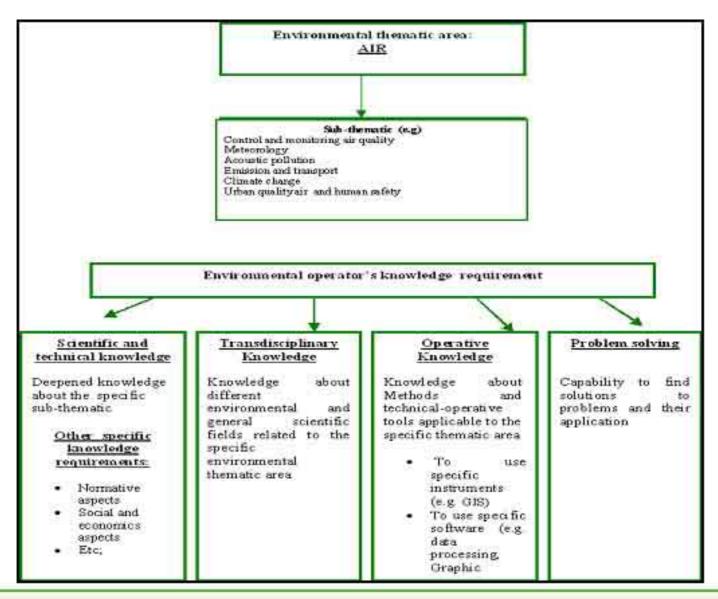
The environmental professional figures employed in environmental protection field require specific scientific and technical training program in order to increase the competences needed to perform their operative tasks.



It means that training need assessment's results are useful to help the planning of the training programs, supplying useful information as showed in the following example



3. The training needs' assessment in environmental capacity building (III)





3.The training needs' assessment in environmental capacity building (IV)

What are the tools for the TNA?

1) Observation

Observation of the trainee's group during their environmental professional activities

2) Interviews



Advantage: information about the real competencies needed to carry out the environmental activities

<u>Disadvantage:</u> for the observant is needed a deep knowledge of the working process

Advantage: More clear to collected the data

<u>Disadvantage:</u>.More expensive and more time to carry-out it



3.The training needs' assessment in environmental capacity building (V)

What are the tools for the TNA?

Advantage: it allows to have more detailed and deep information

Disadvantage: high costs

Advantage: it allows to reach a huge number of people at the same time

data

4) The questionnaire

Disadvantage: huge analysis of the



3.The training needs' assessment in environmental capacity building (VI)

What are the tools for the TNA?

Participants questionnaire

Questionnaire is a tool that can be used before each environmental training course to collect information about the background of the participants.

Ideally the questionnaire should be sent out to participants as soon as possible, to be completed and returned before training course start, otherwise they can be distributed during the participants registration at the course beginning.

Besides, there are different kinds of questionnaires according to various aims and data to be collected.



3.The training needs' assessment in environmental capacity building (VII)

Training needs' assessment tools

UNEP underlines a further step about training needs assessment: after the information obtained through the questionnaires, the TNA can be performed during some days of workshop with an agenda focused on relevant aspects of the training issues

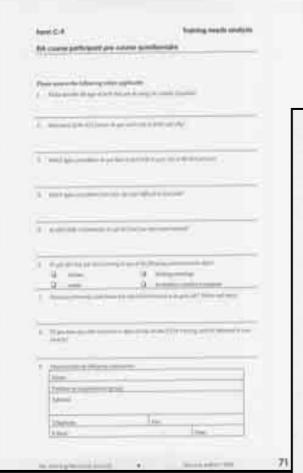
The aims of these workshop (one or two-day) are:

- bring together a range of stakeholders in the specific environmental issues
- identify the influence of social and environmental situation in specific training issues
- •select a set of specific training needs summaries for each target group, representing stakeholder or professional figures.

(source UNEP EIA Training Resource Manual - 2002)



3.The training needs' assessment in environmental capacity building (VIII)



Example of training needs assessment questionnaire developed by UNEP related to a specific environmental issue (EIA)

Form C-9				Training needs analysis
BA course participant pre-course questionnaire				
Locomondo	ng the professed	alternative		
Comments	□ Never	Q Sometimes	□ Otten	Q Nearly Always
Propering an	impact mitigat	ion or oscironmental s	namagement più	
Comments	Never	☐ Sometimes	□ Otten	☐ Nearly Always
Coloditability	monitoring pro			
Comments	□ Never	Q Sometimes	□ Otten	☐ Nearly Always
Writing part	or all of an El	A report		
Comments	Q Never	Sometimes	Othen	☐ Nearly Always
Euroiseoing as	n ED4 separt for	compliance or Inclinic	d adopacy	
Cumments	QNeser	Sometimes	Q Otten	☐ Nearly Always
Planning a p	ublic involvem	out strategy		
Comments	□ Never	☐ Sometimes	Q-Othern	☐ Nearly Always
Writing form	e and condition	as the accompany project	1 approval	
Comments	Q Never	Gisonetimes	Q-Others	D Nearly Always
Providing by	formation to de	cision-makers	4	
Comments	□ Never	Q Sometimes	© Otton	☐ Nearly Always

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